



TERMS AND CONDITIONS OF BUSINESS

These Terms and Conditions apply to trading under which Charismatic Marketing Limited, hereinafter called 'The Company' will supply services to customers, hereinafter called 'The Customer'.

Duties of the Company shall include the provision of a professional angling guiding service.

Once you have signed the booking form you are signing an agreement that you fully understand these terms and conditions.

1. A contract will exist on completion of the booking form and our acceptance, which will be acknowledged by the confirmation sent by you.

2. Payment: A 20% deposit is required at the time of booking, the balance of the trip must be paid in full, one calendar month prior to the date of the start of the trip. The person who makes the booking accepts that they act on behalf of themselves and every other person named on their booking form and that he/she becomes responsible to us for all payments in respect of that booking.

3. Cancellations: Cancellations will only be accepted by recorded delivery and within the time stated above. We reserve the right to revise the costs of the trip. No price increase will be made within 2 months prior to the start of the trip. Prior to that date price adjustment may be necessary under circumstances beyond our control. Cancellation charges will apply as follows:

More than 60 days from date of the trip, charge: deposit only;
Less than 60 days from date of the trip, charge: 50% of full cost;
Less than 30 days from date of the trip, charge: 100% of full cost.

4. Accommodation: We also reserve the right to change accommodation but will inform you of any alterations.

5. Minimum numbers: Some trips will be subject to minimum numbers before they can go ahead and we therefore reserve the right to cancel without paying compensation other than the return of any deposit paid, if the minimum number is not achieved. We will give notice of cancellation one calendar month before the trip is due to start. We reserve the right to cancel courses if unforeseeable circumstances beyond our control make this a necessity. Deposits paid will be returned in full. No compensation will be paid.

6. Responsibilities: All persons on the trips accept the responsibility of putting in place full comprehensive insurance for the duration of the trip and each person will be responsible for becoming fully aware of all safety precautions necessary whilst fishing and during the duration of the trip and will undertake to take all precautions that may be necessary to prevent any accident to themselves, or others and must indemnify us from and against all liability arising from failure to take such precautions.

7. Liabilities: Each person will release us from any and all liability and responsibility, known or unknown, present or future, for any and all loss, injury to person, damage to property, or accident, or which may be a result of any delay or change of itinerary, or irregularity connected with the trip purchased, which is beyond our control, including, but not limited to, acts of God, transportation problems, fire, machinery or equipment malfunction or failure, government actions, wars, civil disturbance, labour disputes, riots, thefts, sickness or weather, and which includes all expenses or damages, direct or consequential, claimed or sustained by group organisers, or travellers and waive us based on any claim of negligence by any of the suppliers of service included in the trip package.

8. Complaints: If you have any problems during the trip, please inform us immediately and we will do our best to resolve the problem. We have no control over the suppliers of the fishing, guiding and accommodation and we do not accept any liability for the actions or omissions of those involved in these arrangements or of anyone connected by way of employment or other to them. We accept no responsibility in respect of consequential loss and, apart from liability for death or personal injury caused (proven) by our negligence, our liability shall be limited to the price of the trip.

Although we hope for perfect conditions, you must accept that we have no control over the weather or the fish and if the conditions or the weather prove to be unsuitable then no refund will be given. No expressed or implied guarantees are made that the trip will meet all of your expectations.

